

QUALITY POLICY

Quality, competence, method and service are the means to compete in the marketplace and the basic elements of the Industria Metallurgica Odobez s.r.l. corporate strategy.

Our purpose is:

the greatest Customer's satisfaction in respect of His expectations and requirements, thanks to the high quality of our manufactures and our performances.

It means:

- Customer first.
- Customer's requests shall be clearly defined and represent the requirements to be met in all their aspects.
- our purpose is the continuously improvement. Our attention is focused on the preventive actions and on the continuous qualitative improvements.
- all the activities shall be planned regularly and, in the same time, they shall be concentrated on defined and measurable objectives.

The personnel is constantly engaged in creating the necessary conditions so that everybody could reach the set purposes.

Industria Metallurgica Odobez s.r.l. adopts a Quality System in accordance with the UNI EN ISO 9001:2015, as means to:

- achieve the company quality purposes;
- meet the Customers' contractual requests;
- widen the markets.

The quality is pursued in all the company activities; the Direction defines the quality purposes during the Quality System Re-examination, in order that the quality results are clearly defined and measurable.

All the Industria Metallurgica Odobez s.r.l. personnel is responsible for the accomplishment of the present quality policy through the personal engagement and the respect of the company internal procedures.

Pasturo, 15th January 2019

